

A few **Important Notes** we wish to convey:

1) We are NOT affiliated with Disney or Universal or any of its subsidiaries. We purchase snacks and treats from the Orlando theme parks on your behalf. Our fees include the purchase price of the included snacks as well as our service fee.

2) We take great effort to package all items with care, however please note that settling and shifting may occur during shipping and, on rare occasion, may occur in breakage of some treats. We assure you this will not affect the quality or freshness of the treats. We are unable to replace food treats damaged en route (this is rare).

3) Please know that we make every effort to provide specific treats as described in our boxes, however there may be some instances where treats may need to be substituted due to supply chain and availability.

4) If for some reason there is an issue with your box or treats, please contact us immediately on our facebook business page by private messaging us and allow us an opportunity to make it right. Please note, however, that should a replacement be required, all replacements will be shipped with the next announced monthly shipment date.

5) We recommend the purchase of a cold pack for your box during summer months. Boxes are shipped from central Florida and although shipped UPS Priority Mail, may take up to 3 days and/or be delayed in transit. We take every precaution to assure that your treats are perfect when shipped, however cannot control or replace treats damaged in transit. Ship Times can vary from 7-30 days depending on the items chosen and availability.